

FAAST Quick Reference Sheet

What is FAAST?

FAAST stands for Financial Assistance Application Submittal Tool. FAAST is an online web-based system where you can submit applications to SWRCB for various funding programs. Access FAAST by going to <https://faast.swrcb.ca.gov>

How does it work?

You use a web browser to access FAAST. The process is similar to other applications such as purchasing merchandise online.

Web browser settings

FAAST is best viewed on Internet Explorer Version 6.0 or above and at a screen resolution of 1024 x 760. If you have pop-up blocking software installed, disable it while you are using FAAST.

Getting started

Browse the User Manual (there is a link on the left hand side of the FAAST homepage <https://faast.swrcb.ca.gov>)

The user manual will help you get started with FAAST, including instructions for how to sign up for a user account, log-in to the FAAST system, start a new application, save an application in progress, and submit an application.

Can I start an application but complete it at a later date?

Yes! You may start an application, save your work in progress and return to the system to work on your application as many times as you need. Please remember that you may have completed filling out all the information on your application, but we do not receive your application until you submit your application.

How do I fix an error on my application after it has been submitted?

After you submit your application, it becomes read-only, which means you cannot make further edits to the application. If you need to fix an error, email us at FAAST_ADMIN@swrcb.ca.gov or by telephone (toll-free) at 1-866-434-1083.

Will the information I submit online be secure?

Since you are providing sensitive personal and financial information we have ensured that all data transmitted through the application process is secure and passes through SSL encryption for your protection. This means if another person intercepts your information as you are transmitting it to FAAST, it would not be readable. Furthermore, your information is password protected. Other public users cannot access your account and view your information.

I Need Help!

Need help on how to set up a user account, fill out different sections of the application, or submit an application? You can find the answers to many of your questions by looking at the FAAST User Manual. The link to the user manual is on the FAAST homepage at <https://faast.swrcb.ca.gov> on the left-hand side between FAQ and Active Grant Programs.

We are also available to assist you with answering questions via email at FAAST_ADMIN@swrcb.ca.gov or by telephone (toll-free) at 1-866-434-1083 Monday through Friday from 8:00AM - 5:00PM.